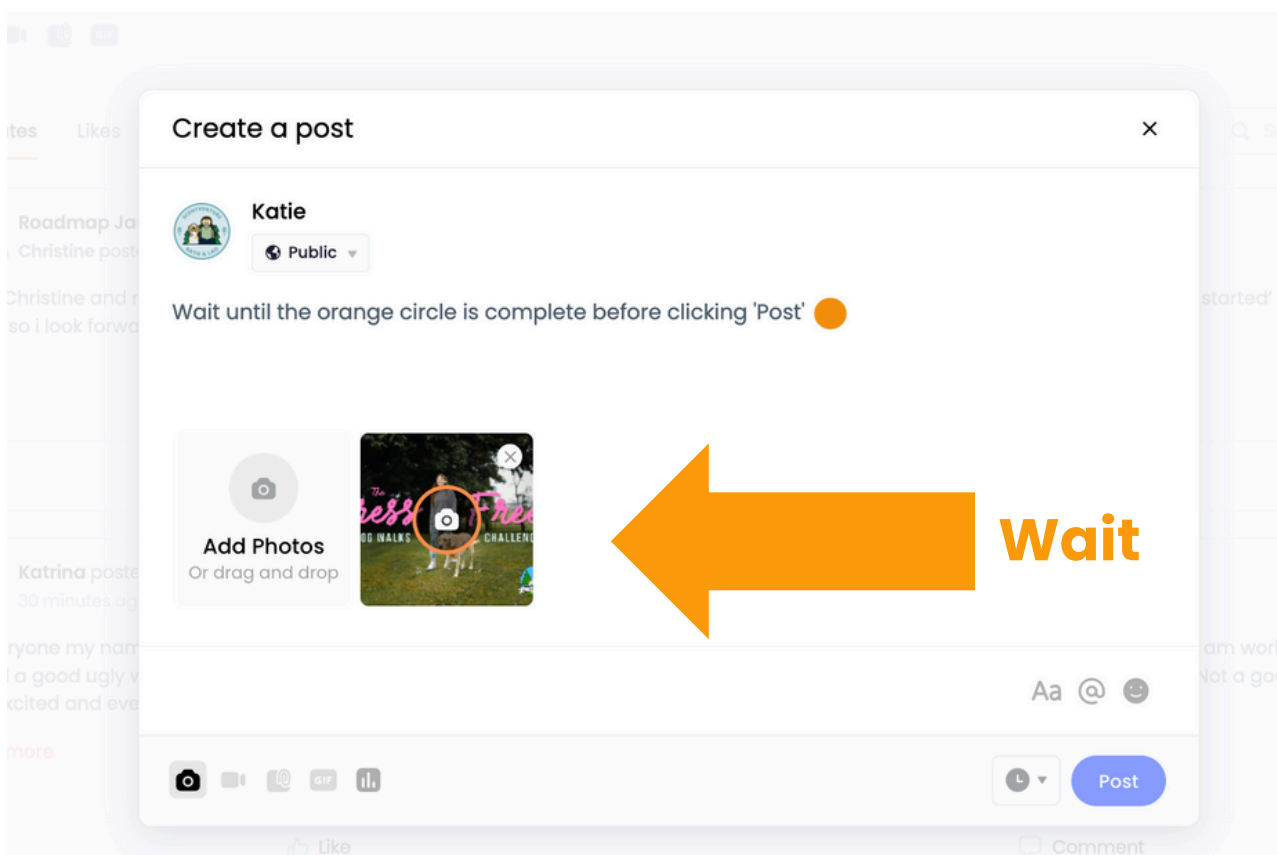


## Uploading Photos or videos to the Website

When uploading media to the website community, wait until the orange loading circle is complete (on every image) before clicking 'Post':



In the example above, the orange circular line around the camera icon is a full, complete circle. So it is ready to post.

# WeTransfer for large videos

The website and Facebook communities have a maximum file size upload.

Please note that the size of a video file is not determined by its length. Resolution, bitrate, frame rate, compression, audio quality also impact the overall file size.

WeTransfer is a free delivery service for large files such as videos. This guide walks you through the steps for using WeTransfer.

Do not upgrade to the paid version of WeTransfer. The free version is sufficient for your needs, providing up to 2GB of file transfer capacity.

# STEP 1

WeTransfer  
https://wetransfer.com

[WeTransfer - Send Large Files & Share Photos Online - Up to](#)

We couldn't load some important parts of our website. They may have been ... Try refreshing page or get in touch through our <a href="https://wetransfer ...

## For file sharing

Share and transfer folders easily with WeTransfer. Enjoy fast and ...

## You're all set

Your email has been verified—you can now use the app to send ...

## Pricing

We couldn't load some important parts of our website. They may ...

## File Sharing & Transfer Site

WeTransfer is the ultimate file sharing and transfer site for ...

## Help

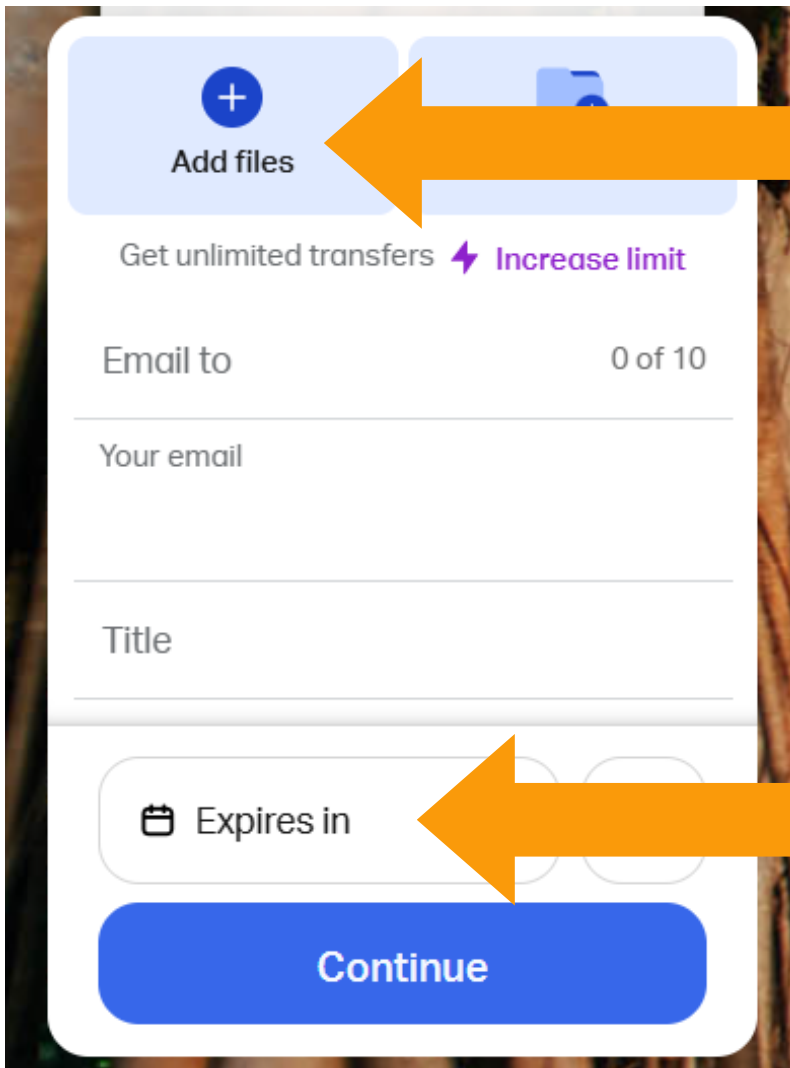
We couldn't load some important parts of our website. They may ...

[More from wetransfer.com »](#)

Type  
**'WeTransfer'**  
into your  
search  
engine e.g.  
**Google**, and  
click

# STEP 2

Click 'Add files'



+

Add files

Get unlimited transfers ⚡ [Increase limit](#)

Email to 0 of 10

Your email

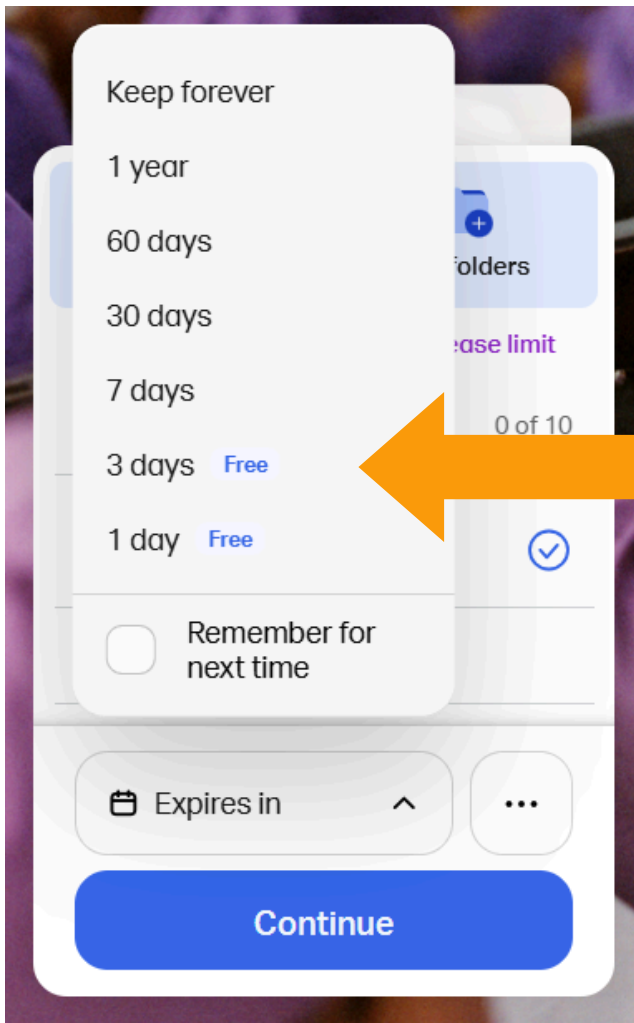
Title

Expires in

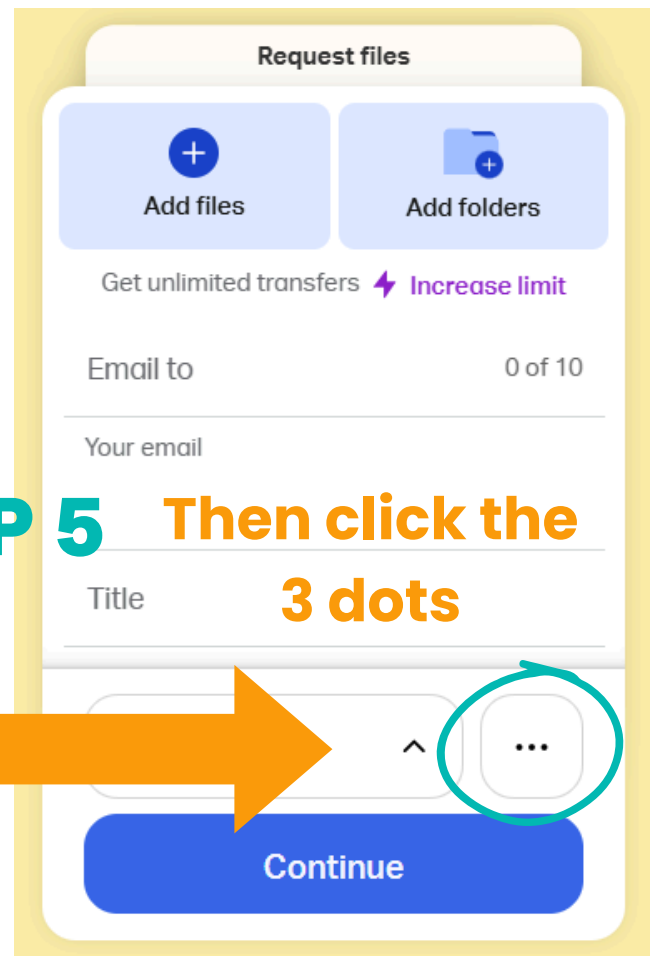
Continue

# STEP 3

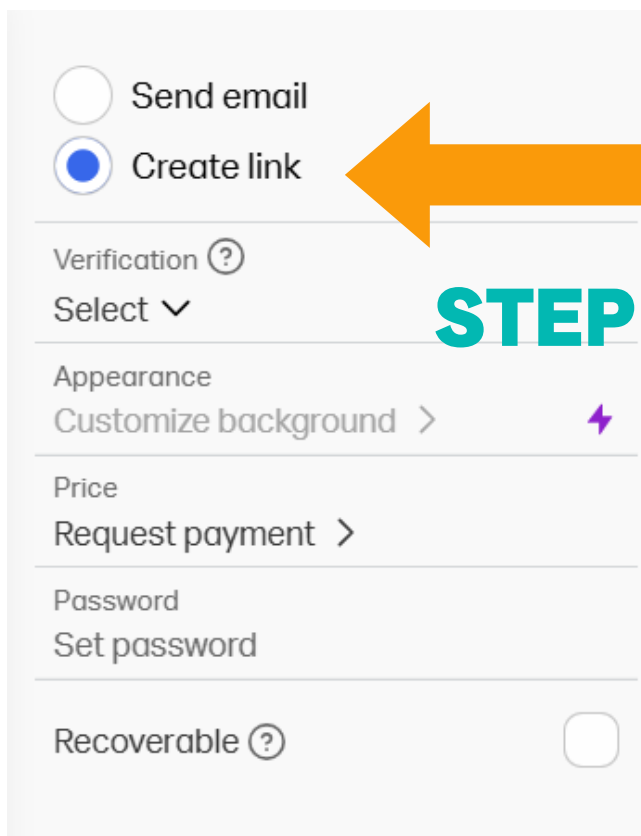
Click 'Expires in'



**STEP 4**  
Click '3 days'



**STEP 5** Then click the  
3 dots



**STEP 6**

Click 'Create link'

**Add files**

**Add folders**

Get unlimited transfers ⚡ [Increase limit](#)

Email to 0 of 10

Your email

Title

3 days ^ ...

**Continue**

## STEP 7

Then click  
'Continue'

**Track who accesses your files**

**Tracked downloads**  
Downloaders must input their email address. Get notified every time a new recipient accesses your file(s).

**Anonymous downloads** Free  
Get notified when your files are downloaded for the first time.

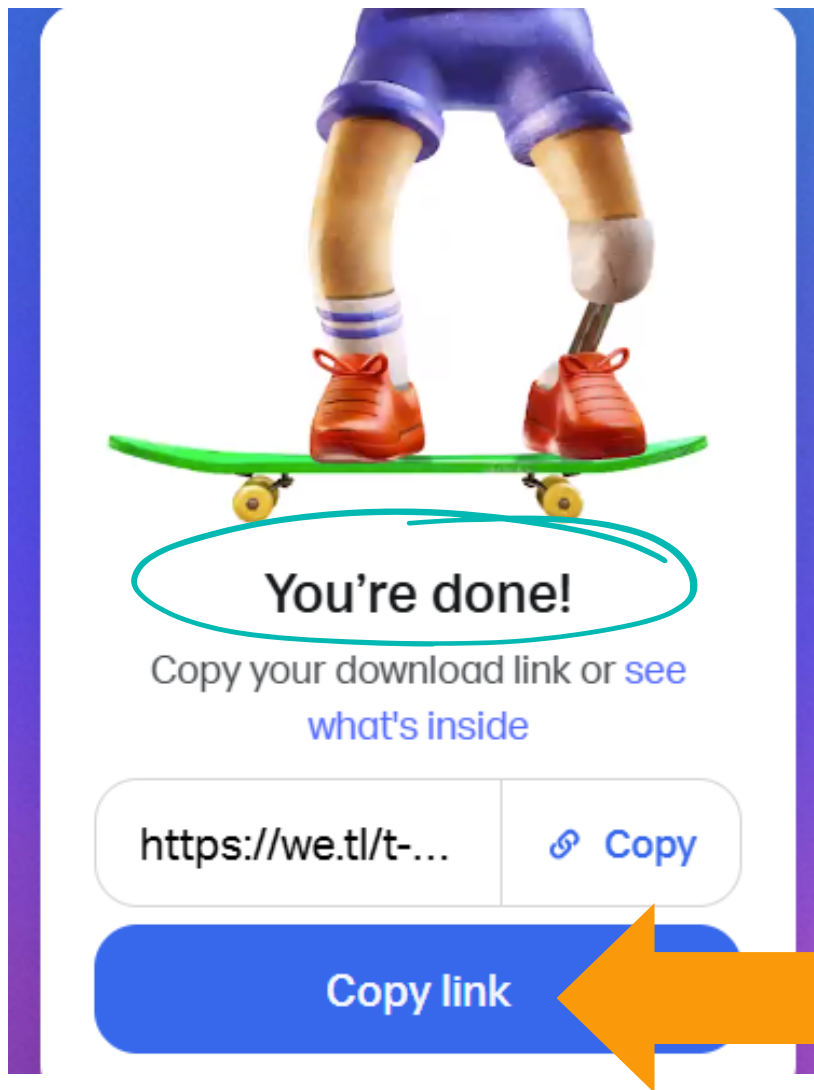
< **Get a link**

## STEP 8

Click  
'Anonymous  
downloads'

## STEP 9

Then click  
'Get a link'



**Wait while it processes.**

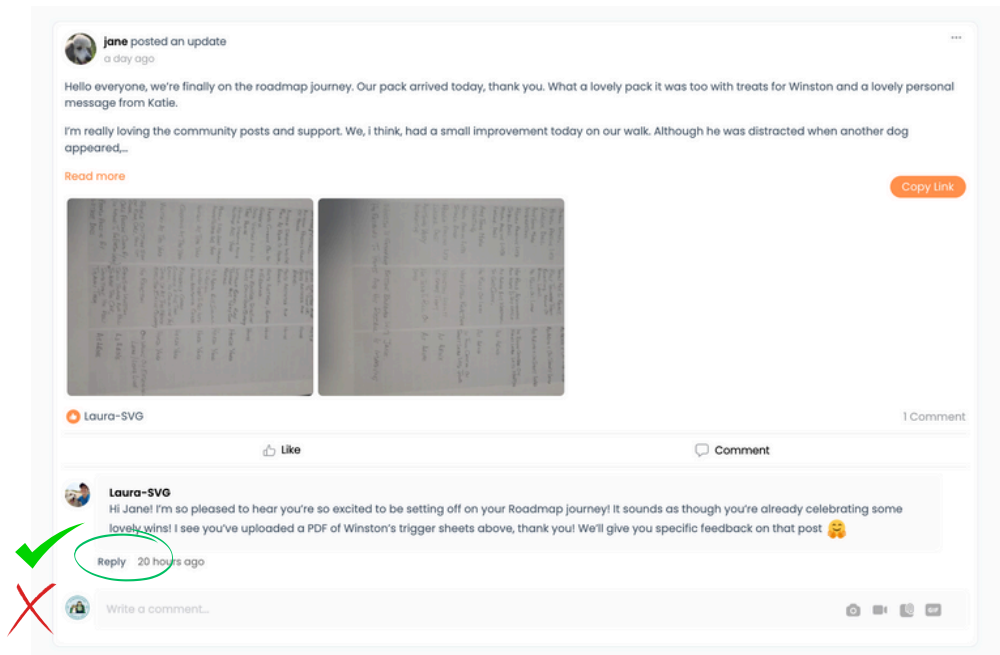
## **STEP 10**

**Then click 'Copy link'**

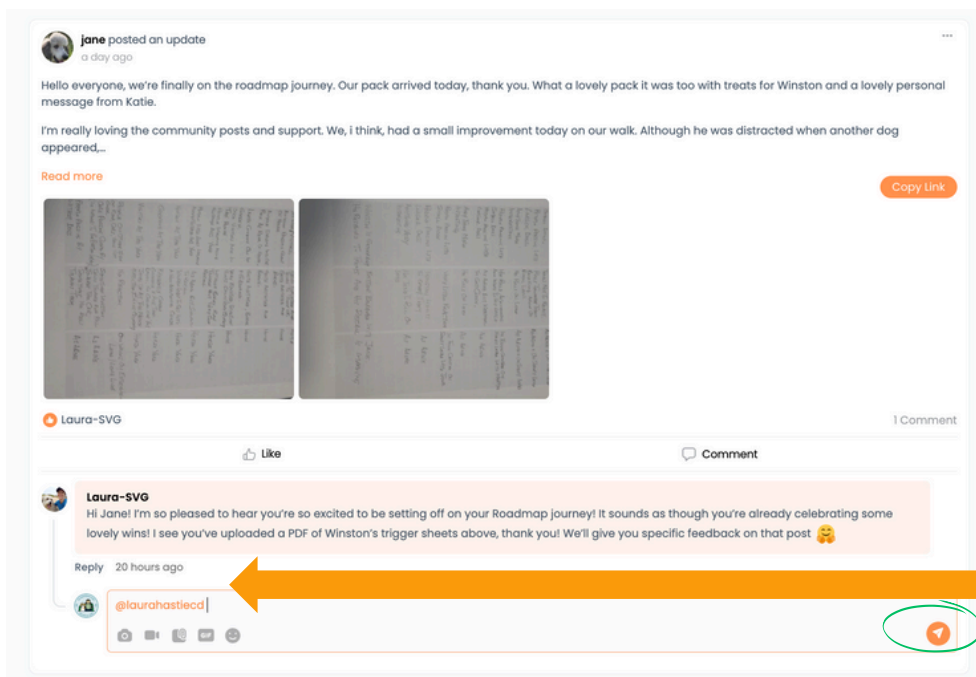
**You can now paste the link into your post in the community and the Scentventure Guide team will download your videos and provide feedback.**

# Replying to Guides on the website

Scentventure Guides will reply to your posts on the website. These instructions show you *how to reply to them* to ensure that they will be notified about your reply.



Select 'Reply' instead of 'Write a Comment'



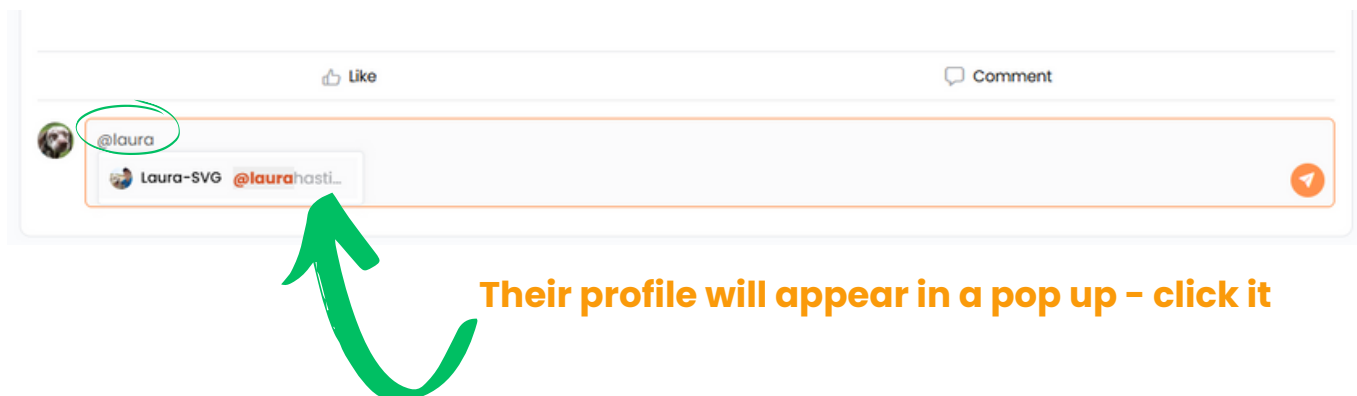
The Guide will be tagged and they will see the notification.

All you have to do now in that message box is write your reply then press the little arrow and it will send.

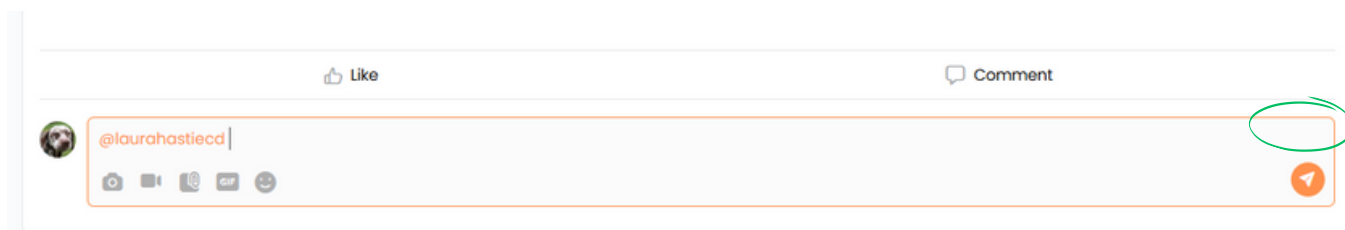
If you have replied and an @ tag is not showing you can manually add one.

Just type the '@' symbol on your keyboard and follow with the name of the guide you are speaking to e.g. '@Laura-SVG'

**Type @ and then start typing their name (no space)**



Click the profile image of the Guide which pops up and you will now see an orange tag in your reply which will notify the Guide.



The orange @tag is now showing in your reply - you can type your message and click the icon to send.

**If you run into any tech questions that were not covered here, please don't hesitate to ask!**